



QVL PHARMACY



The Specialized Pharmacy for Scheduled Medications

The QVL Pharmacy formula is simple:

- **Fill hard-to-find prescriptions in minutes because** we typically have the medications you prescribe in stock.
- **Stores staffed with pharmacy experts** who are comfortable with scheduled medications and any other medications your patients need.
- **Treat patients with respect** – we understand the needs of patients requiring scheduled medications. We're happy to see them as our business depends on them.
- **Free delivery to your patients home or office** in designated areas or if they prefer we'll ship by mail. We'll even come to your office to pick-up hard copy original prescriptions if needed.
- **Pass savings on to your patients** – our sole focus on prescription medications allows us to keep our overhead low and pass on the savings.

Saving Physicians Time, Treating Patients with Respect

The Pain of Finding Scheduled Medications

We know your patients can get frustrated going to several different pharmacies before finding one that stocks the medications you prescribe. You and your staff have heard this story over and over again from your patients. That's why we created QVL Pharmacy, a very different approach to filling prescriptions for hard-to-find medications.

The Specialized Pharmacy Your Patients Trust

QVL Pharmacy serves the unique needs of patients requiring hard-to-find, scheduled medications. Our entire business is medications, so we typically have what you prescribe in stock.

Expert Answers, Free Delivery and Courteous Service

Our pharmacists are comfortable with all medications, so they can answer all your patients questions from side effects to interactions and more. For patients in designated areas, we provide free delivery to your patients home or office, or if they prefer we'll ship by mail. We are also happy to serve your Workers' Compensation patients and accept 3rd party insurance. At QVL Pharmacy, we're building our reputation by providing the most prompt, courteous and responsive service available.

“ My patients rave about QVL Pharmacy...they tell me they have the meds I write. Finally, there's a pharmacy that understands the plight of patients on scheduled medications.”

Dr. Greg Brown
Medical Staff President, Child, Adolescent & Adult Psychiatry
American Board of Psychiatry & Neurology, American Psychiatric Association - Fellow
Brentwood Behavioral Hospital, Shreveport, LA

Call QVL Pharmacies today at 903-295-6800 or visit our Web site at www.qvlpharmacy.com to find out how we can help you and your patients today.





QVL PHARMACY

RenewalExpress Call Center



Taking the Hassle Out of the Renewal Process

Renewal Calls Distracting Your Practice

We know your office can get overwhelmed with calls from patients regarding their prescription renewals. For many, it can become one of the most disruptive issues in the practice, frustrating you, your staff and patients.

The Practice Time-Saver

With QVL Pharmacy's RenewalExpress™, you put the power of our prescription renewal center to work for you. We provide you with a toll-free number to give to your patients and we manage all the calls for you. Prescriptions can be filled at a QVL Pharmacy or any pharmacy your patient chooses.

Software that Eliminates Renewal Calls

Our call center staff enters every detail of your patient's request into our RenewalExpress system. We then send it to you so you can process it from any location via a secure Internet connection, in a matter of seconds, on your schedule, without the interruption of a phone call. All information is displayed on your computer for you to approve, edit or deny – all with just a few mouse clicks.

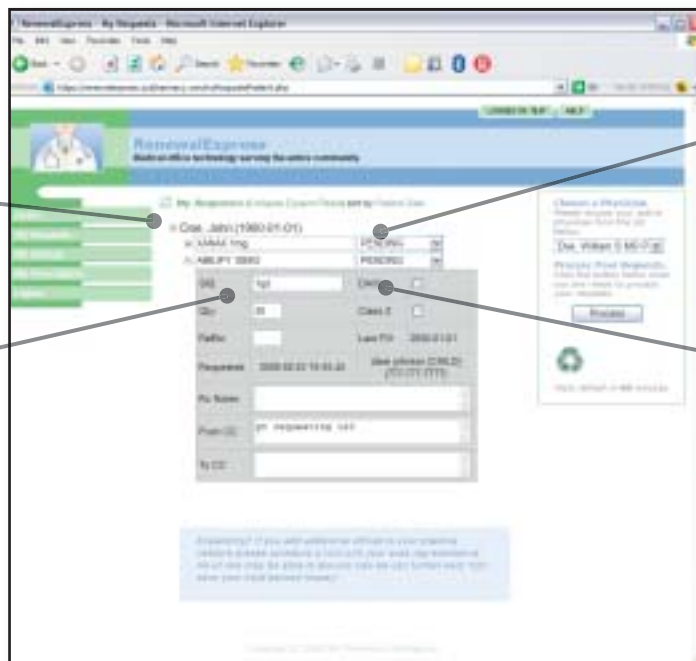
Keeping Your Patients Informed

After you process a renewal request, we'll call your patients and give them a status, so they won't call you. In every contact with your patients, we treat them with the utmost respect and understanding.

Process Renewal Requests Online in Seconds

View patient's complete renewal requests entered by our staff

Lower risk of transcription errors



Approve, edit or deny request in seconds

Send to your patient's preferred pharmacy

Call QVL Pharmacies today at 903-295-6800 or visit our Web site at www.qvlpharmacy.com to find out how our RenewalExpress Call Center can help you and your patients today.

